

# INTERNATIONAL BUSINESS MAIL 

## Rate Card

## Delivering for your business

International Business Mail is a service with a range of sorting and delivery options which covers Letters and Large Letters. If sending parcels, please refer to the International Parcels Rate Card and User Guide. All these are described in the International Business Mail User Guide and International Personal Correspondence and Non Personal Correspondence User Guide. Once you have selected the options you wish to use, calculate the price using the tables on the following pages.

For more information about International Business Mail and to view the User Guide, please visit royalmail.com/internationalbusinessmail

To view the International Personal Correspondence and Non Personal Correspondence User Guide please visit royalmail.com/international-guides

## Four easy steps to calculate your postage cost.

For each pricing option:

- Multiply the number of items by the price per item
- Multiply the total weight (excluding the bag weight) by the price per kg
- Add these two amounts together
- You then need to add the cost of any supplementary services if using Zero Sort Premium.

Please note: surcharges and correction charges might affect your pricing. To check the charges that may apply please visit royalmail.com/surcharges

All items of non personal correspondence (goods, samples, etc.) exported from the UK* require a fully completed customs declaration (CN22/23) and the accompanying electronic advance data supplied from an approved shipping solution. Non-compliant items may be delayed or returned to sender.
*Excludes items sent from Northern Ireland to the EU.

## International Business Price Calculator

For all other prices and to download the International Business pricing calculator to find the best options for your mailing, visit royalmail.com/current-postage-prices

Although correct at the time this rate card was produced (February 2024), postal prices, fees and other conditions are subject to revision from time to time and services may need to be added or withdrawn.

Up-to-date information may be obtained by visiting
royalmail.com

## Contents

Personal Correspondence - Priced by Country
EU Prices ..... 4
Rest of Europe Prices ..... 5
Rest of World Prices ..... 6
Personal Correspondence Large Letters - Priced by Country
EU Prices ..... 7
Rest of Europe Prices ..... 8
Rest of World Prices ..... 9
Personal Correspondence
Untracked Letters: Zero Sort and Zone Sort ..... 10
Untracked Large Letters: Zero Sort and Zone Sort ..... 10
Non-Personal Correspondence Large Letters - Priced by Country
EU Prices ..... 11
Rest of Europe Prices ..... 12
Rest of World Prices ..... 13
International Business Response Service ..... 14
Legacy Zonal Service
Untracked Mixed Mail: Zero Sort and Zone Sort ..... 15

## Personal Correspondence Letters <br> Priced by Country

See User Guide for further details of the qualification criteria for this option.

## EU Prices*

| Product | Untracked |  | Tracked \& Signed/Signed |  | Tracked |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Product Code | DP3 |  | MPM/MPN |  | MPL |  |
| Delivery aims | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\text { }}$ |  |
| Country | Price per item | Price per kilo | Price per item | Price per kilo | Price per item | Price per kilo |
| Austria | £0.90 | £6.59 | $£ 5.74$ | $£ 5.65$ | £5.18 | £5.65 |
| Belgium | £0.89 | £6.09 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | $£ 5.65$ |
| Bulgaria | £0.72 | £6.27 | $£ 5.74$ | $£ 5.65$ | £3.98 | $£ 7.51$ |
| Croatia | £0.81 | £7.92 | $£ 5.66$ | $£ 5.75$ | $£ 5.18$ | $£ 5.65$ |
| Cyprus | £0.68 | £8.06 | $£ 5.74$ | $£ 5.20$ | $£ 5.18$ | $£ 5.20$ |
| Czech Rep | £0.82 | £6.22 | £5.74 | £5.65 | £5.18 | £5.65 |
| Denmark | £1.05 | £4.34 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | $£ 5.65$ |
| Estonia | £0.85 | £7.37 | $£ 5.49$ | $£ 5.65$ | $£ 5.18$ | $£ 5.65$ |
| Finland | £0.92 | £8.26 | £5.74 | £5.65 | £5.18 | £5.65 |
| France | £0.86 | $£ 5.85$ | $£ 5.74$ | $£ 5.65$ | $£ 5.17$ | £3.02 |
| Germany | £0.83 | £6.51 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | $£ 5.65$ |
| Greece | £0.89 | £8.27 | £5.74 | £5.65 | £5.18 | £5.65 |
| Hungary | £0.80 | £6.63 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | $£ 5.65$ |
| Ireland | £1.01 | £1.41 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | $£ 5.65$ |
| Italy | £0.87 | £6.87 | £5.74 | £5.65 | £5.18 | £5.65 |
| Latvia | £0.76 | £8.94 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | £5.65 |
| Lithuania | £0.71 | £6.00 | $£ 5.74$ | £5.11 | $£ 5.18$ | $£ 5.11$ |
| Luxembourg | £0.89 | £6.89 | £5.74 | £5.65 | £5.18 | £5.65 |
| Malta | £0.75 | £8.62 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | £5.65 |
| Netherlands | £0.72 | $£ 5.53$ | $£ 5.56$ | £3.71 | $£ 5.27$ | £3.22 |
| Poland | £0.78 | £6.15 | $£ 5.74$ | £5.65 | £5.18 | £5.65 |
| Portugal | £0.89 | £7.68 | $£ 5.74$ | £5.65 | $£ 5.18$ | $£ 5.65$ |
| Romania | £0.76 | $£ 7.13$ | $£ 5.74$ | £5.65 | £5.18 | £5.65 |
| Slovak Republic | £0.86 | £7.66 | £5.74 | £5.65 | £5.18 | £5.65 |
| Slovenia | £0.81 | $£ 7.07$ | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | £5.65 |
| Spain | £0.87 | £6.32 | $£ 5.22$ | £3.80 | £4.83 | £3.36 |
| Sweden | £0.89 | £7.32 | $£ 5.74$ | $£ 5.65$ | $£ 5.07$ | $£ 3.46$ |

[^0]
## Personal Correspondence Letters Priced by Country

See User Guide for further details of the qualification criteria for this option.

## Rest of Europe Prices*

| Service Level | Untracked |  | Tracked \& Signed/Signed |  | Tracked |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Product Code | DP3 |  | MPM/MPN |  | MPL |  |
| Delivery aims | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\text { }}$ |  |
| Country | Price per item | Price per kilo | Price per item | Price per kilo | Price per item | Price per kilo |
| Gibraltar | £0.78 | £7.27 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | £5.65 |
| Iceland | £0.90 | £8.85 | $£ 5.74$ | £5.16 | $£ 5.18$ | £5.16 |
| Norway | £1.01 | £16.14 | $£ 5.49$ | $£ 5.65$ | $£ 5.18$ | $£ 5.65$ |
| Russia | £0.71 | £7.48 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | $£ 5.65$ |
| Switzerland | $£ 1.00$ | $£ 7.51$ | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | £5.65 |
| Serbia | £0.59 | £12.28 | $£ 5.74$ | $£ 5.65$ | $£ 5.18$ | £5.65 |
| Turkey | £0.72 | £6.03 | $£ 5.74$ | £5.65 | £5.18 | £5.65 |
| Rest of Europe | $£ 0.59$ | £12.28 | $£ 5.74$ | $£ 5.65$ | Product NA | Product NA |

[^1]
## Personal Correspondence Letters <br> Priced by Country

See User Guide for further details of the qualification criteria for this option.
Rest of World Prices*

| Service Level | Untracked |  | Tracked \& Signed/Signed |  | Tracked |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Product Code | DP3 |  | MPM/MPN |  | MPL |  |
| Delivery aims | 5-7 days ${ }^{\dagger}$ |  | 5-7 days ${ }^{\dagger}$ |  | 5-7 days ${ }^{\text { }}$ |  |
| Country | Price per item | Price per kilo | Price per item | Price per kilo | Price per item | Price per kilo |
| North America |  |  |  |  |  |  |
| USA | £0.85 | £11.63 | $£ 8.68$ | £7.65 | $£ 5.61$ | $£ 7.56$ |
| Rest of North America | £0.89 | £10.13 | $£ 5.68$ | £9.18 | $£ 5.57$ | £9.18 |
| Middle East |  |  |  |  |  |  |
| Israel** | £0.92 | $£ 9.12$ | $£ 5.68$ | £9.17 | $£ 5.57$ | £9.17 |
| Saudi Arabia | £0.81 | £8.65 | $£ 5.02$ | £9.13 | £4.27 | £4.37 |
| UAE | £0.71 | $£ 7.91$ | £5.41 | $£ 8.63$ | £3.13 | £4.04 |
| Lebanon | £0.40 | £15.59 | £5.88 | $£ 9.66$ | $£ 5.57$ | £9.66 |
| Jordan | £0.40 | £15.59 | $£ 5.88$ | $£ 9.66$ | Product NA | Product NA |
| Rest of Middle East | £0.40 | £15.59 | $£ 5.88$ | $£ 9.66$ | Product NA | Product NA |
| Far East \& Australasia |  |  |  |  |  |  |
| Australia | £0.90 | £14.61 | $£ 5.68$ | £9.17 | $£ 5.57$ | £9.17 |
| China | £0.72 | £8.70 | £5.88 | £9.17 | £4.73 | £6.00 |
| Hong Kong | £0.71 | £5.69 | £5.88 | $£ 9.66$ | $£ 5.57$ | £9.66 |
| Japan | £0.89 | £12.96 | £5.88 | £10.76 | $£ 5.57$ | £10.76 |
| Malaysia | £0.71 | £9.07 | £5.88 | $£ 9.66$ | $£ 5.56$ | £7.26 |
| New Zealand | £0.86 | £18.26 | £5.88 | £8.08 | $£ 5.22$ | £13.14 |
| Singapore | £0.71 | £10.59 | £5.88 | £9.17 | $£ 5.57$ | £9.17 |
| South Korea | £0.67 | £10.40 | £5.88 | £9.17 | $£ 5.57$ | £9.17 |
| Thailand | $£ 0.46$ | £11.61 | $£ 5.88$ | $£ 9.66$ | $£ 5.27$ | £8.87 |
| Taiwan | £0.72 | £8.82 | £5.88 | $£ 8.93$ | $£ 5.57$ | £8.93 |
| Vietnam | £0.46 | £11.61 | £5.88 | $£ 9.66$ | $£ 5.37$ | £9.70 |
| Rest of Far East \& Australasia | £0.46 | £11.61 | £5.88 | $£ 9.66$ | Product NA | Product NA |
| Central \& South America |  |  |  |  |  |  |
| Argentina | £0.20 | £22.99 | $£ 5.36$ | £13.89 | Product NA | Product NA |
| Brazil | £0.67 | £12.68 | $£ 5.68$ | $£ 9.66$ | $£ 5.57$ | £9.66 |
| Mexico | £0.68 | £10.19 | £5.22 | £11.90 | Product NA | Product NA |
| Rest of Central \& South America | $£ 0.36$ | £16.02 | $£ 5.68$ | $£ 9.66$ | Product NA | Product NA |
| Africa \& Asia |  |  |  |  |  |  |
| India | £0.59 | £12.74 | $£ 5.68$ | £7.47 | £1.78 | £3.90 |
| Kenya | £0.20 | £13.74 | £5.27 | £8.92 | Product NA | Product NA |
| Nigeria | £0.20 | £15.57 | £5.27 | £9.80 | Product NA | Product NA |
| Pakistan | £0.20 | £14.91 | £5.27 | £10.04 | Product NA | Product NA |
| South Africa | £0.71 | £8.99 | $£ 5.07$ | £6.30 | Product NA | Product NA |
| Rest of Africa \& Asia | £0.20 | £14.73 | $£ 5.68$ | $£ 9.66$ | Product NA | Product NA |

## Volume Related Discounts for DP3

| $0-9$ items | $0 \%$ |
| :---: | :---: |
| $10-49$ items | $4 \%$ |
| $>50$ items | $7 \%$ |

Volume Related Discounts apply per posting per day, but do not apply where there are bespoke discounts in place.
Please note that Volume Related Discounts are not applicable for postings to USA.

[^2]
## Personal Correspondence Large Letters Priced by Country

See User Guide for further details of the qualification criteria for this option.

## EU Prices*

| Product | Untracked |  | Tracked \& Signed/Signed |  | Tracked |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Product Code | DP6 |  | MPP/MTP |  | MPO |  |
| Delivery aims | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\text { }}$ |  |
| Country | Price per item | Price per kilo | Price per item | Price per kilo | Price per item | Price per kilo |
| Austria | £1.78 | £0.99 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Belgium | £0.79 | $£ 5.32$ | £6.55 | £4.05 | $£ 5.60$ | £4.05 |
| Bulgaria | £0.63 | $£ 5.88$ | £6.55 | £4.05 | £4.25 | £3.90 |
| Croatia | £1.07 | $£ 7.41$ | $£ 5.65$ | $£ 5.75$ | $£ 5.15$ | £4.05 |
| Cyprus | £0.61 | £6.80 | £6.45 | $£ 3.60$ | $£ 5.70$ | $£ 3.60$ |
| Czech Rep | £0.73 | $£ 5.54$ | £6.55 | £4.05 | $£ 5.70$ | $£ 4.05$ |
| Denmark | £1.90 | £6.80 | £6.55 | £4.05 | $£ 5.70$ | £3.15 |
| Estonia | £0.99 | £6.33 | £6.15 | £4.05 | $£ 5.70$ | £4.05 |
| Finland | £0.82 | £7.26 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| France | $£ 1.38$ | £4.55 | $£ 5.90$ | $£ 1.50$ | £4.45 | £2.35 |
| Germany | £0.75 | £5.35 | £6.55 | £3.35 | £4.90 | £3.30 |
| Greece | £0.85 | £7.31 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Hungary | £0.73 | £5.54 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Ireland | £1.26 | £4.42 | £6.55 | $£ 3.50$ | $£ 5.70$ | £2.75 |
| Italy | £0.82 | $£ 5.83$ | £6.25 | £3.80 | $£ 5.70$ | £4.60 |
| Latvia | £2.26 | £8.68 | £5.55 | £4.05 | £5.55 | £4.05 |
| Lithuania | £1.01 | £4.88 | £6.15 | £3.55 | $£ 5.30$ | $£ 3.50$ |
| Luxembourg | £0.81 | £5.79 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Malta | £0.72 | £7.53 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Netherlands | $£ 0.72$ | £4.70 | $£ 5.55$ | £3.70 | £4.85 | £2.55 |
| Poland | £0.73 | $£ 5.44$ | £6.05 | £4.05 | £4.85 | £3.05 |
| Portugal | £0.94 | £6.24 | £6.45 | £4.50 | £5.25 | £4.30 |
| Romania | $£ 0.72$ | £5.32 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Slovak Republic | £0.78 | £6.39 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Slovenia | £0.77 | £6.17 | £6.55 | £4.05 | £5.20 | £4.05 |
| Spain | $£ 0.77$ | $£ 5.88$ | $£ 5.20$ | £2.90 | £4.85 | £1.50 |
| Sweden | $£ 1.04$ | $£ 5.36$ | £6.05 | £3.45 | $£ 5.05$ | £2.00 |

[^3]
## Personal Correspondence Large Letters Priced by Country

See User Guide for further details of the qualification criteria for this option.
Rest of Europe Prices*

| Product | Priority |  | Tracked \& Signed/Signed |  | Tracked |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Product Code | DP6 |  | MPP/MTP |  | MPO |  |
| Delivery aims | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\dagger}$ |  |
| Country | Price per item | Price per kilo | Price per item | Price per kilo | Price per item | Price per kilo |
| Gibraltar | £0.88 | £6.39 | £6.55 | £4.05 | £5.70 | £4.05 |
| Iceland | £0.90 | £7.59 | £6.55 | £3.55 | $£ 5.70$ | £3.55 |
| Norway | £1.71 | £7.27 | £6.15 | £4.05 | $£ 5.70$ | £4.05 |
| Russia | £0.63 | £6.46 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Switzerland | £1.09 | $£ 5.67$ | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Serbia | £1.09 | £10.00 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Turkey | £0.67 | $£ 5.36$ | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Ukraine | £1.09 | £10.00 | £6.55 | £4.05 | $£ 5.70$ | $£ 7.50$ |
| Rest of Europe | £1.09 | £10.00 | £6.55 | £4.05 | Product NA | Product NA |

[^4]
# Personal Correspondence Large Letters Priced by Country 

See User Guide for further details of the qualification criteria for this option.
Rest of World Prices*

| Product | Priority |  | Tracked \& Signed/Signed |  | Tracked |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Product Code | DP6 |  | MPP/MTP |  | MPO |  |
| Delivery aims | 5-7 days ${ }^{\text {r }}$ |  | 5-7 days ${ }^{\dagger}$ |  | 5-7 days ${ }^{\dagger}$ |  |
| Country | Price per item | Price per kilo | Price per item | Price per kilo | Price per item | Price per kilo |
| North America |  |  |  |  |  |  |
| USA | £0.77 | £10.23 | £8.60 | £7.65 | $£ 5.95$ | $£ 5.65$ |
| Rest of North America | £0.97 | £9.02 | £6.30 | £9.10 | $£ 5.80$ | £6.85 |
| Middle East |  |  |  |  |  |  |
| Israel** | £0.82 | £7.80 | £6.40 | £6.35 | £6.30 | £6.35 |
| Saudi Arabia | £2.43 | £8.58 | £4.90 | £9.10 | £4.80 | £4.50 |
| UAE | £0.64 | £7.16 | £4.80 | £4.25 | £3.15 | £4.15 |
| Lebanon | £1.27 | £13.35 | £6.70 | £9.60 | £6.15 | £9.60 |
| Jordan | £1.27 | £13.35 | £6.70 | £9.60 | Product NA | Product NA |
| Rest of Middle East | £1.27 | £13.35 | £6.70 | £9.60 | Product NA | Product NA |
| Far East \& Australasia |  |  |  |  |  |  |
| Australia | £0.80 | $£ 13.64$ | £6.20 | £9.20 | $£ 5.65$ | £8.15 |
| China | £0.95 | £7.66 | £6.45 | $£ 5.35$ | £3.05 | £4.25 |
| Hong Kong | £0.67 | $£ 5.10$ | £6.70 | £4.00 | $£ 5.95$ | £3.75 |
| Japan | £0.79 | £11.28 | £6.70 | £9.65 | £6.30 | £7.65 |
| Malaysia | £0.66 | £7.74 | £6.20 | £7.75 | £5.55 | £7.25 |
| New Zealand | £0.75 | £16.63 | £5.80 | £13.30 | £5.20 | £11.50 |
| Singapore | £0.64 | $£ 9.37$ | £6.70 | £9.10 | £6.10 | £6.70 |
| South Korea | £0.64 | £9.06 | £6.50 | £7.90 | $£ 5.85$ | £7.30 |
| Thailand | £0.50 | £12.42 | £6.70 | £9.60 | $£ 5.25$ | £8.85 |
| Taiwan | £0.66 | £7.45 | £6.70 | £6.70 | £6.15 | £8.85 |
| Vietnam | $£ 0.50$ | £12.42 | £6.70 | £9.60 | $£ 5.70$ | £9.95 |
| Rest of Far East \& Australasia | £0.50 | £12.42 | £6.70 | £9.60 | Product NA | Product NA |
| Central \& South America |  |  |  |  |  |  |
| Argentina | £0.19 | $£ 19.93$ | $£ 5.35$ | £13.90 | Product NA | Product NA |
| Brazil | £0.60 | £11.75 | £6.05 | £10.00 | $£ 5.85$ | £10.00 |
| Mexico | £1.30 | £10.39 | $£ 5.20$ | £11.90 | Product NA | Product NA |
| Rest of Central \& South America | £0.42 | £15.57 | £6.30 | £9.60 | Product NA | Product NA |
| Africa \& Asia |  |  |  |  |  |  |
| India | £0.46 | $£ 11.76$ | $£ 5.70$ | $£ 7.60$ | £1.90 | £3.90 |
| Kenya | £0.21 | £13.58 | £5.25 | £8.90 | Product NA | Product NA |
| Nigeria | £0.19 | £13.77 | £5.25 | £9.80 | Product NA | Product NA |
| Pakistan | £0.71 | £13.56 | $£ 5.25$ | £10.05 | Product NA | Product NA |
| South Africa | £0.97 | £8.92 | $£ 5.05$ | £6.30 | Product NA | Product NA |
| Rest of Africa \& Asia | £0.64 | £15.17 | £6.30 | £9.60 | Product NA | Product NA |

[^5]
## Personal Correspondence Untracked Letters: Zero Sort and Zone Sort

Letter
$\left.\begin{array}{|llcc|}\hline & & \begin{array}{c}\text { Priority } \\ \text { Delivery aims } \\ \\ \text { Europe 3-5 days }\end{array} \\ \hline \text { Rest of World 5-7 days }\end{array}\right]$

## International Daily VRDs

| Daily Volume | Discount |
| :---: | :---: |
| $0-99$ | $0 \%$ |
| $100-249$ | $1.5 \%$ |
| 250 | $3 \%$ |

Large Letter Prices

|  |  | Priority |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Delivery aims ${ }^{\dagger}$Europe $3-5$ daysRest of World $5-7$ days |  |  |  |  |  |
|  |  | PC LARGE LETTERS |  |  | NPC LARCE LETTERS |  |  |
| Service | Countries | Product Code | Price per item | Price per kilo | Product Code | Price per item | Price per kilo |
| Zero Sort Base Rate | All countries | WG1 | £6.10 | £13.95 | WG4 | £6.85 | £13.30 |
| Zone Sort Base Rate | EU* | IG4 | £1.90 | $£ 7.00$ | IG1 | £2.00 | £7.30 |
|  | Rest of World | IG4 | £2.30 | $£ 15.25$ | IG1 | £2.40 | £15.90 |
|  | USA | IG4 | £6.00 | £13.95 | IG1 | £6.85 | £13.30 |

International Daily VRDs

| Daily Volume | Discount |
| :---: | :---: |
| $0-19$ | $0 \%$ |
| $20-99$ | $1.5 \%$ |
| 100 | $3 \%$ |

[^6]
## Non-Personal Correspondence Large Letters <br> Priced by Country

See User Guide for further details of the qualification criteria for this option.
EU Prices*

| Product | Untracked |  | Tracked \& Signed/Signed |  | Tracked |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Product Code | DG4 |  | MTG/MTO |  | MTK |  |
| Delivery aims | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\dagger}$ |  |
| Country | Price per item | Price per kilo | Price per item | Price per kilo | Price per item | Price per kilo |
| Austria | $£ 1.92$ | £0.36 | £6.55 | £4.05 | $£ 5.70$ | $£ 4.05$ |
| Belgium | £0.97 | $£ 5.00$ | £6.55 | £4.05 | $£ 5.60$ | £4.05 |
| Bulgaria | $£ 1.26$ | £4.23 | £6.55 | £4.05 | £4.25 | $£ 3.90$ |
| Croatia | £1.42 | £6.89 | $£ 5.65$ | $£ 5.75$ | £5.15 | £4.05 |
| Cyprus | $£ 1.46$ | £4.96 | £6.45 | £3.60 | $£ 5.70$ | £3.60 |
| Czech Rep | £0.89 | £4.32 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Denmark | £1.77 | £4.69 | £6.55 | £4.05 | $£ 5.70$ | £3.15 |
| Estonia | £1.28 | $£ 5.20$ | £6.15 | £4.05 | $£ 5.70$ | £4.05 |
| Finland | £2.10 | £4.23 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| France | £1.61 | £2.77 | $£ 5.90$ | £1.50 | £4.45 | £2.35 |
| Germany | $£ 1.23$ | £2.57 | £6.55 | £3.35 | £4.90 | £3.30 |
| Greece | £0.97 | £6.27 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Hungary | £1.83 | £3.29 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Ireland | £1.43 | £3.67 | £6.55 | £3.50 | £5.70 | £2.75 |
| Italy | £1.87 | £3.44 | £6.25 | £3.80 | £5.70 | £4.60 |
| Latvia | £3.06 | £4.15 | $£ 5.55$ | £4.05 | $£ 5.55$ | £4.05 |
| Lithuania | £1.35 | £3.32 | £6.15 | £3.55 | £5.30 | £3.50 |
| Luxembourg | £1.99 | £3.76 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Malta | £1.60 | $£ 5.69$ | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Netherlands | £0.89 | £4.22 | $£ 5.55$ | £3.70 | £4.85 | £2.55 |
| Poland | £1.88 | £4.09 | £6.05 | £4.05 | £4.85 | £3.05 |
| Portugal | £1.20 | $£ 5.48$ | £6.45 | £4.50 | $£ 5.25$ | £4.30 |
| Romania | £1.46 | £3.84 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Slovak Republic | £0.89 | £4.98 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Slovenia | £1.89 | £4.58 | £6.55 | £4.05 | $£ 5.20$ | £4.05 |
| Spain | £0.97 | $£ 5.48$ | $£ 5.20$ | £2.90 | £4.85 | £1.50 |
| Sweden | £1.23 | £4.08 | £6.05 | $£ 3.45$ | $£ 5.05$ | £2.00 |
| Extra compensation |  |  | £2.40 |  | £2.40 |  |

[^7]
## Non-Personal Correspondence Large Letters Priced by Country

See User Guide for further details of the qualification criteria for this option.
Rest of Europe Prices*

| Product | Priority |  | Tracked \& Signed/Signed |  | Tracked |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Product Code | DG4 |  | MTG/MTO |  | MTK |  |
| Delivery aims | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\dagger}$ |  | 3-5 days ${ }^{\dagger}$ |  |
| Country | Price per item | Price per kilo | Price per item | Price per kilo | Price per item | Price per kilo |
| Gibraltar | £0.88 | £5.74 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Iceland | £1.85 | $£ 5.88$ | £6.55 | $£ 3.55$ | $£ 5.70$ | $£ 3.55$ |
| Norway | £1.84 | £6.54 | £6.15 | £4.05 | $£ 5.70$ | £4.05 |
| Russia | £1.64 | £5.31 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Switzerland | $£ 1.33$ | £4.19 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Serbia | £0.98 | £11.63 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Turkey | $£ 1.61$ | £3.88 | £6.55 | £4.05 | $£ 5.70$ | £4.05 |
| Ukraine | £0.98 | £11.63 | £6.55 | £4.05 | $£ 5.70$ | £7.50 |
| Rest of Europe | £0.98 | £11.63 | £6.55 | £4.05 | Product NA | Product NA |
| Extra compensation |  |  | £2.40 |  | £2.40 |  |

[^8]
## Non-Personal Correspondence Large Letters Priced by Country

See User Guide for further details of the qualification criteria for this option.
Rest of World Prices*

| Product | Priority |  | Tracked \& Signed/Signed |  | Tracked |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Product Code | DG4 |  | MTG/MTO |  | MTK |  |
| Delivery aims | 5-7 days ${ }^{\dagger}$ |  | 5-7 days ${ }^{\dagger}$ |  | 5-7 days ${ }^{\dagger}$ |  |
| Country | Price per item | Price per kilo | Price per item | Price per kilo | Price per item | Price per kilo |
| North America |  |  |  |  |  |  |
| USA | £5.21 | £4.97 | £8.60 | £7.65 | $£ 5.95$ | $£ 5.65$ |
| Rest of North America | £2.24 | $£ 5.73$ | £6.30 | £9.10 | $£ 5.80$ | £6.85 |
| Middle East |  |  |  |  |  |  |
| Israel** | £1.72 | $£ 5.34$ | £6.40 | £6.35 | £6.30 | £6.35 |
| Saudi Arabia | £2.97 | $£ 5.63$ | £4.90 | £9.10 | £4.80 | £4.50 |
| UAE | £1.38 | £4.88 | £4.80 | £4.25 | £3.15 | £4.15 |
| Lebanon | £1.45 | £12.64 | £6.70 | £9.60 | £6.15 | £9.60 |
| Jordan | £1.45 | £12.64 | £6.70 | £9.60 | Product NA | Product NA |
| Rest of Middle East | £1.45 | £12.64 | £6.70 | £9.60 | Product NA | Product NA |
| Far East \& Australasia |  |  |  |  |  |  |
| Australia | £2.00 | £9.69 | £6.20 | £9.20 | $£ 5.65$ | £8.15 |
| China | $£ 1.43$ | $£ 5.91$ | £6.45 | $£ 5.35$ | £3.05 | £4.25 |
| Hong Kong | £1.43 | £3.52 | £6.70 | £4.00 | $£ 5.95$ | £3.75 |
| Japan | £1.81 | £8.76 | £6.70 | £9.65 | £6.30 | £7.65 |
| Malaysia | £1.43 | $£ 5.95$ | £6.20 | £7.75 | $£ 5.55$ | £7.25 |
| New Zealand | £1.68 | £11.05 | $£ 5.80$ | £13.30 | £5.20 | £11.50 |
| Singapore | £1.43 | £7.28 | £6.70 | £9.10 | £6.10 | £6.70 |
| South Korea | £1.43 | £7.10 | £6.50 | £7.90 | $£ 5.85$ | £7.30 |
| Thailand | £2.08 | £4.21 | £6.70 | £9.60 | £5.25 | £8.85 |
| Taiwan | £1.38 | £4.95 | £6.70 | £6.70 | £6.15 | £8.85 |
| Vietnam | £2.08 | £4.21 | £6.70 | £9.60 | $£ 5.70$ | £9.95 |
| Rest of Far East \& Australasia | £2.08 | £4.21 | £6.70 | $£ 9.60$ | Product NA | Product NA |
| Central \& South America |  |  |  |  |  |  |
| Argentina | $£ 0.38$ | £19.63 | $£ 5.35$ | £13.90 | Product NA | Product NA |
| Brazil | £1.61 | £8.16 | £6.05 | £10.00 | £5.85 | £10.00 |
| Mexico | £2.68 | £6.65 | $£ 5.20$ | $£ 11.90$ | Product NA | Product NA |
| Rest of Central \& South America | £0.43 | £14.57 | £6.30 | £9.60 | Product NA | Product NA |
| Africa \& Asia |  |  |  |  |  |  |
| India | £0.38 | £10.83 | $£ 5.70$ | $£ 7.60$ | £1.90 | £3.90 |
| Kenya | £0.38 | £11.98 | £5.25 | £8.90 | Product NA | Product NA |
| Nigeria | £0.74 | £12.79 | £5.25 | £9.80 | Product NA | Product NA |
| Pakistan | £1.00 | £12.78 | £5.25 | £10.05 | Product NA | Product NA |
| South Africa | £1.47 | £6.01 | $£ 5.05$ | £6.30 | Product NA | Product NA |
| Rest of Africa \& Asia | £1.16 | £13.64 | £6.30 | £9.60 | Product NA | Product NA |
| Extra compensation |  |  | £2.40 |  | £2.40 |  |

## Volume Related Discounts for DG4

| $0-9$ items | $0 \%$ |
| :---: | :---: |
| $10-49$ items | $4 \%$ |
| $>50$ items | $7 \%$ |

Volume Related Discounts apply per posting per day, but do not apply where there are bespoke discounts in place.
Please note that Volume Related Discounts are not applicable for postings to USA.
${ }^{* *}$ An additional Air Carrier Supplement applies to Israel's prices, charged on the price per kilo. To view the latest supplements, please visit royalmail.com/aircarriersupplements
${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT.
For surcharge level visit royalmail.com/surcharges
*VAT is payable at the zero rate for EU and ROW destinations

## International Business Response Service Business Account

Business Mail Response Services - where you only pay for the replies/returns you receive.
The right choice for your business if you:

- want to make it as easy as possible for your customers to respond to you.
- don't want your customers to have to pay for the full cost of sending the mail item to you.

The cost of using this service is made up of an annual licence fee, which gives you access to the mail option, plus the cost of returning the item to you.
For further information on this service please visit: royalmail.com/internationalbusinessmailresponse

## Response Licence Fee

Service Price per annum

Response Licence Fee £198
The price in this table excludes VAT. VAT is payable at the zero rate for EU and ROW destinations.

## Mail Response

Standard

| Format | Weight up to and including | Price |
| :--- | :---: | :---: |
| Letter | 50 g | $£ 1.46$ |
| Large Letter | 50 g | $£ 1.69$ |
| Large Letter | 250 g | $£ 3.50$ |

Price Excludes VAT. VAT is payable at the zero rate for EU and ROW destinations. In addition to the Response Services Licence fee. Limited availability please see the Business Mail Response Service User guide for more information.

# Legacy Zonal Services Untracked Mixed Mail: Zero Sort and Zone Sort 

## Mixed Mail Prices

|  |  | Priority |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Delivery aims ${ }^{\dagger}$ | Europe 3-5 days Rest of World 5-7 days |  |  |  |
| Service | Countries | Product Code | Price per item | Price per kilo |
| Zero Sort Premium | All countries | ZC1 | £3.25 | $£ 22.35$ |

[^9]
## Contact

We hope this tariff guide has been useful. Should you need any further help or advice, please contact your Account Manager or visit royalmail.com

## Alternative formats

If it would help you to have this booklet in a different format, we can provide it free of charge as:

| A large print booklet | An audio tape |
| :--- | :--- |
| An audio CD | A Braille booklet |

Simply call us on 03457950950.
If you're deaf or hearing or speech-impaired, we offer a service using the Relay UK service. Please dial Royal Mail 1800103452660075.

We're open Monday to Friday 8am-6.30pm, Saturday 8am-3pm and Sunday 9am-2pm.
Alternatively, using your minicom, please dial 03456000 606. The service is open Monday to Friday 8am-6pm and Saturday 8am-1pm.


[^0]:    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT. For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations

[^1]:    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT.
    For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations

[^2]:    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT. For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations
    **An additional Air Carrier Supplement applies to Israel's prices, charged on the price per kilo. To view the latest supplements, please visit royalmail.com/aircarriersupplements

[^3]:    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT.
    For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations

[^4]:    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT.
    For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations

[^5]:    Volume Related Discounts for DP6

    | $0-9$ items | $0 \%$ |
    | :---: | :---: |
    | $10-49$ items | $4 \%$ |
    | $>50$ items | $7 \%$ |

    Volume Related Discounts apply per posting per day, but do not apply where there are bespoke discounts in place.
    Please note that Volume Related Discounts are not applicable for postings to USA.
    ${ }^{* *}$ An additional Air Carrier Supplement applies to Israel's prices, charged on the price per kilo. To view the latest supplements, please visit royalmail.com/aircarriersupplements
    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT.
    For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations

[^6]:    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT.
    For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations

[^7]:    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT.
    For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations

[^8]:    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT.
    For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations

[^9]:    ${ }^{\dagger}$ All delivery aim figures are in working days except where weeks are stated, and exclude day of posting. Prices exclude surcharge and VAT.
    For surcharge level visit royalmail.com/surcharges
    *VAT is payable at the zero rate for EU and ROW destinations

