

Response Services Rate card

Use the figures below to help calculate your return on investment.
Prices are effective from 2 January 2019.

Licence Fees

Service	Annual Licence Fee
Business Reply Plus, Freepost Plus, Business Reply Standard and Freepost Standard / Business Reply and Freepost Standard and Plus > 10 licences*	£99 / £55
Freepost NAME (first licence)	£224
Freepost NAME (subsequent licences)**	£120
Royal Mail Special Delivery Guaranteed with Response	£135

Prices in this table exclude VAT, which is charged at the standard rate.

*Price based upon 10 or more licences per account

**Price based upon 2 or more licences per account

Business Reply Plus and Freepost Plus prices

Format	Item weight	1st Class	2nd Class
Letter	0-100g	£0.515	£0.375

Prices in this table exclude VAT, which is charged at the standard rate.

Please note: Only the letter format for Response Plus: up to 5mm x 165mm x 240mm in size.

And for more information on Plus visit royalmail.com/responseservices

Business Reply Standard and Freepost Standard prices

Format	Item weight	1st Class	2nd Class
Letter	0-100g	£0.58	£0.44
Large Letter	0-100g	£0.79	£0.66
	101-250g	£1.13	£0.93
	251-500g	£1.52	£1.29
	501-750g	£2.20	£1.83
Parcel	0-1000g	£3.75	£2.94
	1001-1250g	£5.68	n/a
	1251-1500g	£6.40	n/a
	1501-1750g	£7.39	n/a
	1751-2000g	£7.89	n/a
	2001-4000g	£10.83	n/a
	4001-6000g	£14.50	n/a
Each additional 2kg or part thereof		£3.67	n/a

Prices in this table exclude VAT, which is charged at the standard rate.

And for more information on Standard visit royalmail.com/standardresponseservices



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Freepost NAME prices

Format	Item weight	1st Class
Letter	0-100g	£0.59
Large Letter	0-100g	£0.88
	101-250g	£1.22
	251-500g	£1.61
	501-750g	£2.29
Parcel	0-1000g	£3.86
	1001-1250g	£5.76
	1251-1500g	£6.48
	1501-1750g	£7.48
	1751-2000g	£7.98
	2001-4000g	£10.91
	4001-6000g	£14.58
Each additional 2kg or part thereof		£3.67

Prices in this table exclude VAT, which is charged at the standard rate.

Cost per Special Delivery with Response (next day by 1.00pm)

Item weight	Compensation up to:		
	Up to £500	Up to £1,000	Up to £2,500
Not over 100g	£5.65	£6.65	£8.65
Not over 500g	£6.00	£7.00	£9.00
Not over 1kg	£7.10	£8.10	£10.10
Not over 2kg	£8.90	£9.90	£11.90
Not over 10kg	£23.35	£24.35	£26.35

Prices in this table exclude VAT, which is charged at the standard rate.

And for more information on Standard visit royalmail.com/standardresponseservices

Call your local Royal Mail Sales Centre on **08457 950 950*** (local rate).

If you are deaf or hard of hearing, we offer a textphone service on **08456 000 606***.

*Calls cost 5p per minute plus your telephone company's network access charge.